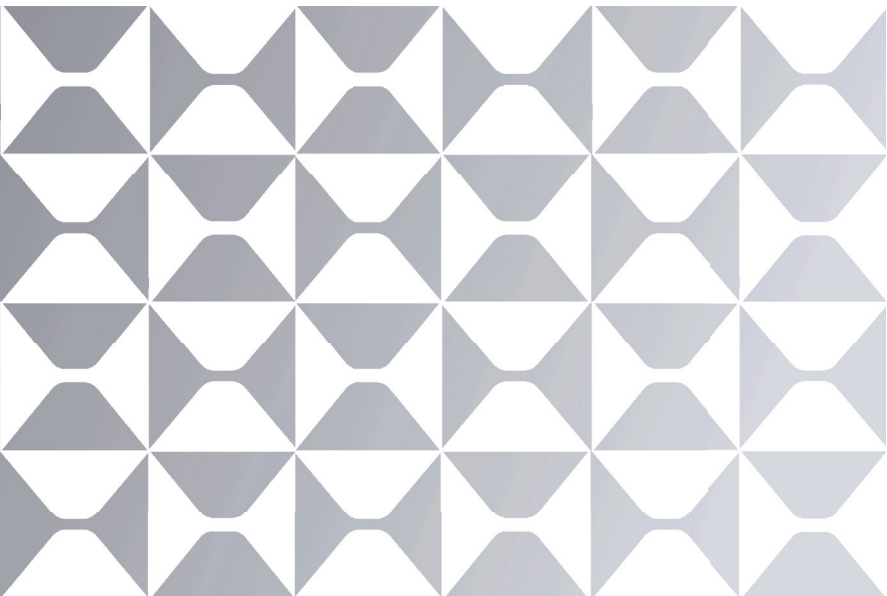


MAXHUB Student Camera

Model: EW30S



Quick Start Guide

V1.1

MAXHUB

Table of Contents

I. Package Contents 02

II. Product Introduction 02

III. Installation 03

IV. Connection 03

V. Troubleshooting 04

Safety Instructions

Before operating this device, read and follow the instructions carefully to avoid dangerous or illegal operations.

1. Electrical Safety

The installation of this product must strictly comply with local electrical safety standards.

2. Handling Precautions

During transportation, ensure to prevent heavy pressure, severe vibrations, and immersions to avoid damage to the product.

3. Electrical Characteristics

This product uses a +12V power supply. Please check the power supply and also support PoE power supply.

4. Installation Precautions

Ensure this product is installed on a flat surface, and do not tilt the product during installation. Avoid direct sunlight and have a good lighting environment to prevent complete backlighting from causing black images.

5. Disassembly and Repairs Prohibited

Users are not allowed to disassemble and repair this product on their own. Damage caused by disassembly is not covered under the product's warranty.



NOTE

The magnetic field during focusing might affect the image of this camera!

While the camera is powered on, disassembly is strictly prohibited.

Special Statements

Intellectual Property Rights: The hardware design and software of this product are protected by copyright law. Unauthorized copying of the manual or any part of the product will subject violators to legal consequences. This manual is for reference only. The final actual functions are subject to the functions of the product ordered and received by the customer.

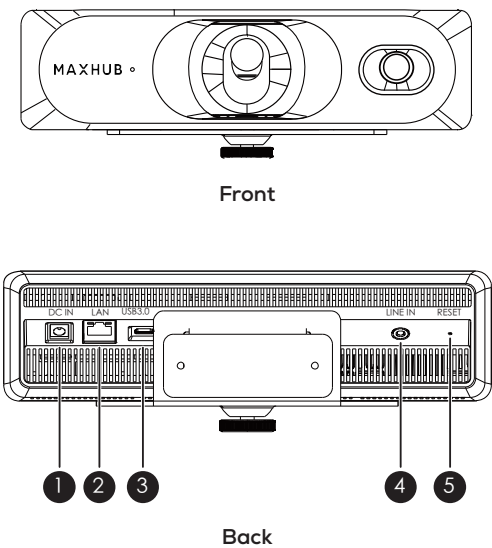
The images are for reference only. Please refer to the actual product. Our company reserves the right to improve and change the product's appearance and design without prior notice.

I. Package Contents

Please check the following contents included in the package:

- 1. EW30S student camera × 1
- 2. Wall mount bracket × 1
- 3. Installation kit × 1

II. Product Introduction

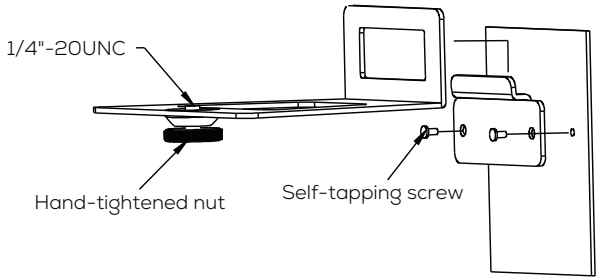


No.	Item
1	Power Interface
2	LAN
3	USB 3.0
4	Audio Input
5	Reset

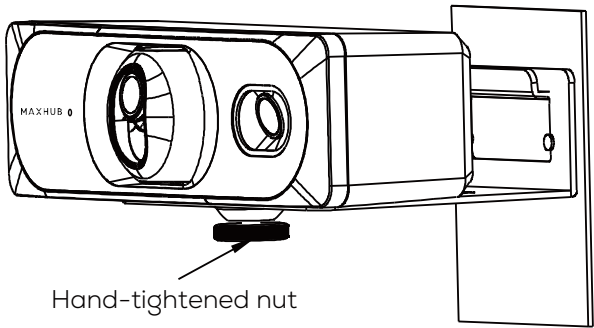
III. Installation

To install the EP30 PTZ camera using the above tools, follow these steps:

- 1) Attach the wall mount bracket on the wall with 2 self-tapping screws.

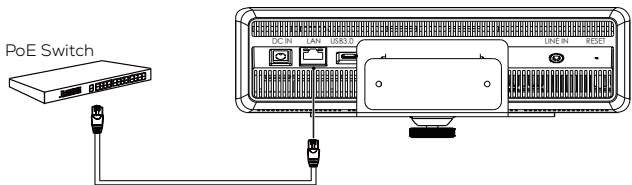


- 2) Align the EW30S student camera with the camera bracket by hand-tightened nut, and then hang the camera on the wall mount bracket on the wall.



IV. Connection

It is recommended to use PoE power supply, and you can connect the PoE switch to the EW30S camera via LAN cable.



V. Troubleshooting

- **The Video or Image Displayed by the Camera is Shaking.**

- 1) Check if the camera installation is secure.
- 2) Check if anything is obstructing the camera lens.

- **No Video Displayed in Browser**

Non-IE browsers and non-IE-based browsers are not supported.

It is recommended to use Google Chrome, Firefox, or Edge browsers.

- **Cannot Access the Camera via Browser**

- 1) Check if the network connection works properly by connecting the PC to the network. Rule out issues such as cable faults or network issues caused by PC viruses. Ensure that the PC and the camera can successfully ping each other.
- 2) Disconnect the camera from the network and connect it directly to the PC. Reset the camera's IP address if necessary.
- 3) Check if the camera's IP address, subnet mask, and gateway settings are correct.
- 4) Ensure there are no conflicts with the MAC address.
- 5) Check if the Web port has not been changed from the default, which is 80.

- **Forgot IP Address or Web Login Password**

Default IP Address: 2.0.0.3;

Default Username: admin;

Default Password: admin.

If you forgot the IP address or the web login password for your camera, you can try the default settings above to regain access.

