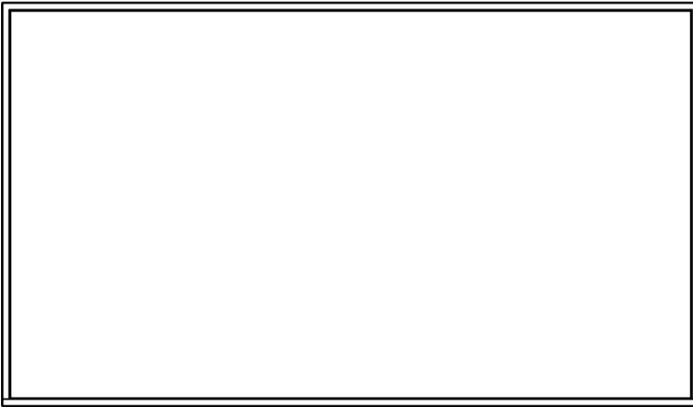


MAXHUB Digital Signage

Model: CMB Series



Quick Start Guide

V1.1

MAXHUB

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Safety Information

Thank you for choosing MAXHUB product.

To ensure that you are able to fully utilize the capabilities of the product, we ask that you please read this quick start guide carefully and thoroughly before using the device. Should you have any questions or require assistance, please do not hesitate to contact our technical support team for guidance.

Placement

Please do NOT place the product on a slope, mount on an unstable stand or an insuicently robust wall, a table nor a shelf.

Please do NOT expose the product to direct sunlight or any other heat source.

Please do NOT put the product near devices that generate strong magnetic fields.

Remove water splashes immediately with a clean dry cloth.

Please do NOT place any other heavy objects on the product.

Please do NOT put the device directly facing an air conditioning vent to avoid condensation inside the glass.

Power Supply

Please check the product's operating voltage and frequency matches the local power configuration.

Please unplug the device during storming or thundering weather.

Please unplug the power should the product is left unused for long time.

Please keep the power cable from physical or mechanical damage.

Please use the original power cable from the accessory bag, don't modify or lengthen it.

Please make sure the AC is grounded.

This power cable comes with the device exclusively for this device only.

Please do NOT abruptly interrupt the power supply or unplug the device while it is powered on to prevent any potential damage.

LCD Screen

Do NOT use hard nor sharp objects on the screen other than MAXHUB stylus.

Please unplug the power before cleaning the product. Please clean the screen with a soft, dustless and dry cloth.

Please do NOT use water or liquid detergent to clean the product.

Please contact the authorised reseller for thorough cleaning.

Please do NOT display a high-brightness image on the screen for too long time.

Viewing Distance

For optimal viewing experience, it is recommended to position the commercial display at a distance that is 3-4 times the diagonal length of the screen.

Temperature & Humidity

Please do NOT put the product near a heater nor a radioactive source.

If the product is moved from a cold place to a warm one, please unplug the power cable and allow the product to gradually warm up for at least two hours to reduce the moisture.

Operating temperature of the product is 0°C-40°C, operating humidity is between 0%-90%RH.

Avoid exposing the unit to rain or placing it in high humidity areas. Additionally, it is crucial to keep the unit in a dry and cool indoor environment.

Ventilation

Please ensure that the interactive flat panel is placed in an area with adequate ventilation to allow for proper heat dissipation. It is recommended to leave a minimum of 10cm of space on the left, right, and back of the device, and 20cm of space above it to ensure proper airflow and optimal performance.

Notes for Cleaning

Please do not block or cover the heat vents on the back panel and do not spray liquids on the device.

Earphone

When using the earphones, it is important to be aware that prolonged listening at high volumes may cause temporary or permanent hearing loss. To prevent this, we strongly recommend turning down the volume before inserting the earphones into your ears.

Energy Saving

Please note that pressing the power button briefly will not fully shut down the interactive flat panel. Instead, it will enter standby mode, with only the screen turning off.

To properly shut down the device, press and hold the power button for approximately 3 seconds and confirm the shut down command that appears on the center of the screen.

Power Switch Status Signs

"I" means power on, "O" means power o.

Maintenance

Please contact authorised reseller for maintenance or repairing.

Warranty Exclusions

MAXHUB does not warranty Products that match any one or few of the following descriptions:

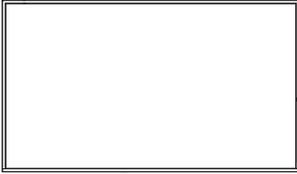
- (1) Product damage caused by violating the user manual.
- (2) Hardware damage caused by improper setup.
- (3) Product damage caused by unauthorised modification or maintenance.
- (4) Product damage caused by using in an unsuitable environment.
- (5) Product damage caused by abnormal external force.
- (6) Product damage caused by natural disasters or other force majeure.
- (7) Damaged Warranty Sticker.
- (8) Unable to provide eective purchase certificate.

Technical Support

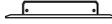
Please visit the official website: www.maxhub.com for details about the product documents, regulatory notice, software, firmware upgrade, FAQs, etc. Should you have any questions or concerns, please do not hesitate to contact our technical support team for help.

I. Package Contents

Please check the following contents are included in the package:



Digital Signage (CMB Series) = 1



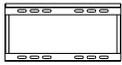
WiFi Module = 1



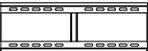
Remote Control = 1
(AAA battery NOT included)



Quick Start Guide = 1



WIB4740A
(For 43, 50, 55 inch)

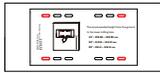


WIB6560A
(For 65, 75, 86 inch)

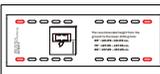


WIB9080A
(For 98 inch)

Wall Bracket = 1



(For 43, 50, 55 inch)



(For 65, 75, 86 inch)

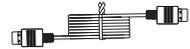


(For 98 inch)

Positioning Card = 1



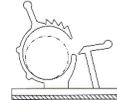
HDMI Cable = 1
(3 m / 9.84 ft)



USB 2.0 Extension Cable = 1
(35 cm / 13.78 in)
(only for 43, 50 and 55 inch)



Power Cord = 1



3M Adhesive Cable Clamp = 5



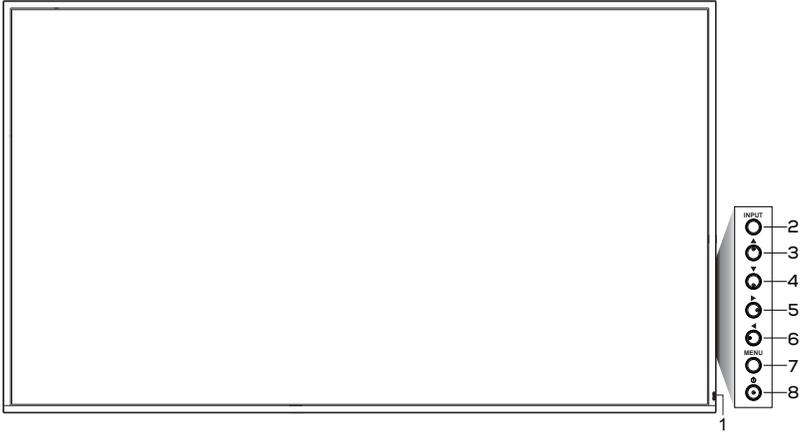
NOTE

1. The wall bracket included in the package depends on the size of the Digital Signage you receive.
2. The diagrams in this document only show certain sizes as an example, which are for reference only.

For more details, please refer to the actual product you receive.

II. Product Introduction

Front:

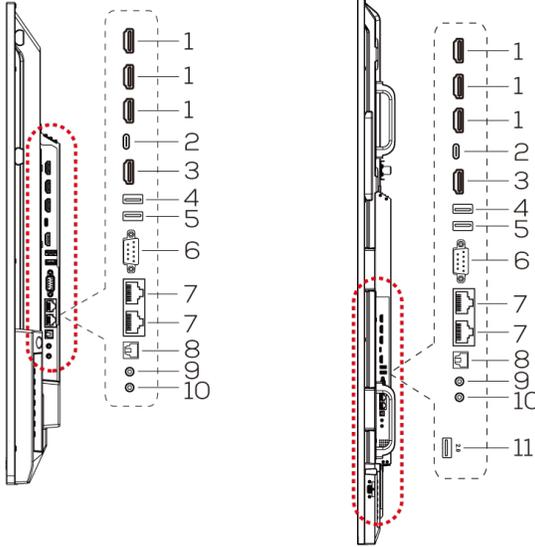


No.	Item	Description
1	Power Indicator Light	<ol style="list-style-type: none"> 1. Receive the signal of remote control: Fast flash. 2. Without the signal of remote control: <ul style="list-style-type: none"> - Blue solid: Screen on/off. - Red solid: Power off.
2	INPUT	<ol style="list-style-type: none"> 1. On the Launcher page, press once to bring out the source OSD. 2. Outside the Launcher page, press once to return to the previous page. 3. Press and hold for five seconds to lock/unlock the device.
3	Up	<ol style="list-style-type: none"> 1. Press once to go up. 2. Press and hold for three seconds to increase the volume.
4	Down	<ol style="list-style-type: none"> 1. Press once to go down. 2. Press and hold for three seconds to decrease the volume.
5	Right	Press once to go right.
6	Left	Press once to go left.
7	MENU	<ol style="list-style-type: none"> 1. Press once to enter or confirm. 2. Press and hold for three seconds to enter the Setting page.
8	Power	<ol style="list-style-type: none"> 1. In the power-on state: <ul style="list-style-type: none"> - Press once to turn on or turn off the screen; - Press and hold for two seconds to turn off the device. 2. In the power-off state: Press once to turn on the device.

Side:

43/50/55 inch:

65/75/86/98 inch:

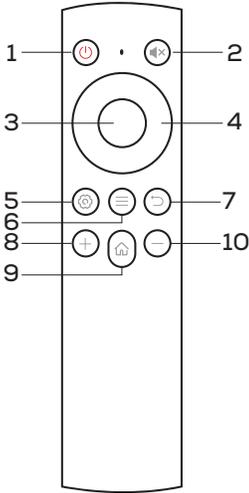


No.	Item	Description
1	HDMI 1/2/3	Connect to devices with HDMI output interface (personal computer with HDMI output, set-top box, or another video device). Note: HDMI 1 channel do NOT support HDMI OUT.
2	Type-C	Support charging, data transmission, extension for audio and video output interface, etc. Note: The maximum rated power of the USB Type-C port of this product is 65W.
3	HDMI OUT	Connect to the devices with HDMI input function.
4	USB-A 2.0	Connect USB devices such as mobile hard disk, U disk, USB keyboard and mouse, USB drives, etc.
5	USB-A 3.0	Connect USB devices such as mobile hard disk, U disk, USB keyboard and mouse, USB drives, etc.
6	RS232	Serial interface, used for mutual transfer of data between devices.
7	LAN	Connect to RJ45 terminals.
8	SPDIF	Carry multichannel sound via optical signals.
9	Audio IN	Audio input from the external microphones.
10	Audio OUT	Audio output to the external speakers.
11	USB-A 2.0	For Dongle pairing.

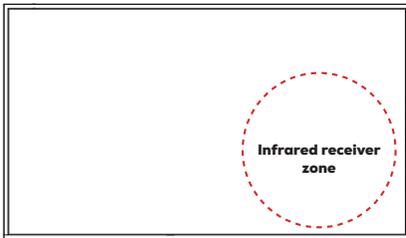
Note:

Type-C and HDMI 2/3 support HDMI OUT;
Android channel and HDMI 1 channel do **NOT** support HDMI OUT.

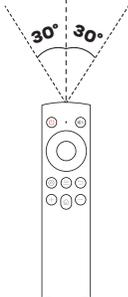
Remote Control:



No.	Function
1	Power On/Off
2	Mute On/Off
3	OK
4	Direction (Up, Down, Left, Right)
5	Setting
6	Source Menu
7	Back
8	Volume Up
9	Homepage
10	Volume Down
Factory Menu	Setting+Up+Up+Down+Setting+Back
Exit Kiosk Mode	Source Menu+Up+Down+Left+Right



≤ 8 m (26.25 ft)



Operating Range:

The remote control can normally work within **8 m (26.25 ft)** of the screen, with a control angle of **30 degrees to the left and right** from the receiver.

III. Installation

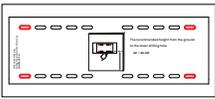


NOTE

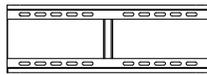
The installation steps below only take **65-inch** Digital Signage as an example. The installation method of the other sizes are as the same.

Part 1: Wall Mounting of the Digital Signage

Step 1: Prepare the accessories below.



Positioning Card



**a-1 pcs
Wall Bracket**



**b-8 pcs
Wall Anchor**

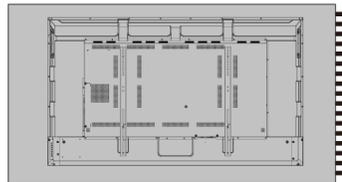
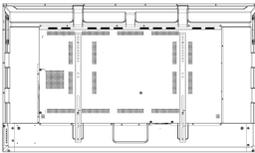


**c-8 pcs
Wall Screw**

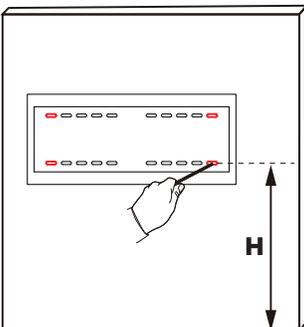


**d-10 pcs
Washer**

Step 2: Take the Digital Signage out of the package and place on a soft surface to protect it during installation.



Step 3: Confirm the drilling position with the positioning card, and mark the 8 drilling holes.

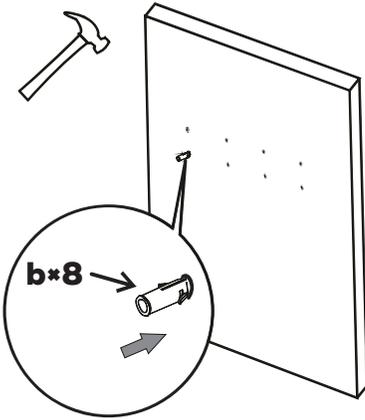


The recommended height from the ground to the lower drilling hole:

- 1. 43" : 110 ~ 130 cm / 3.6 ~ 4.3 ft ; 50" : 115 ~ 135 cm / 3.8~4.4 ft ; 55" : 120~140 cm / 3.9~4.6 ft.**
- 2. 65" : 120 ~ 140 cm / 3.9 ~ 4.6 ft; 75" : 125 ~ 145 cm / 4.1 ~ 4.8 ft ; 86" : 135 ~ 155 cm / 4.4 ~ 5.1 ft .**
- 3. 98" : 145 ~ 165 cm / 4.8 ~ 5.4 ft.**

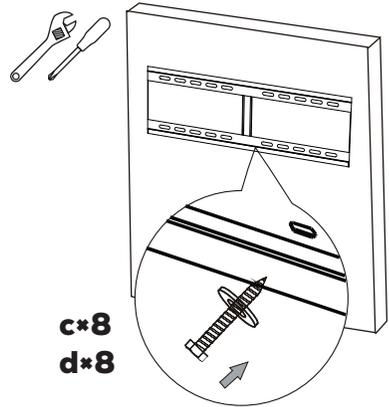
Step 4:

Screw 8 wall anchors **b** into the wall (It is recommended to use 10-mm impact drill bit).



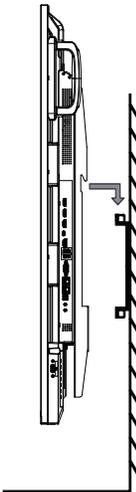
Step 5:

Fix the display bracket to the drilling hole with 8 wall screws **c** and washers **d**.



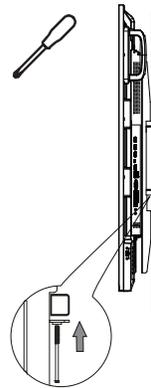
Step 6:

Hang the Digital Signage on the installed bracket, aligning the display bracket with the wall bracket.

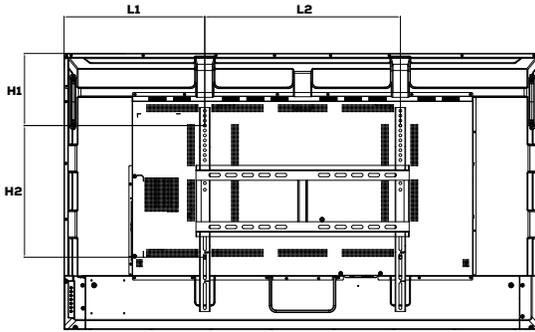


Step 7 (Required for mobile stand only):

Tighten the safety screw counter-clockwise to align the top of the screw with the second screw hole.

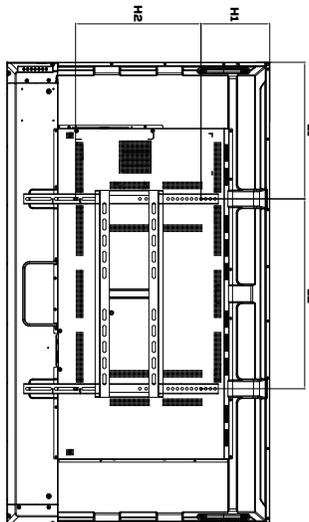


Refer to the table below for the installation position:



Size (inch)	Dimension (mm/inch)			
	L1	L2	H1	H2
43"	382.3/15.05	200/7.87	176.4/6.95	200/7.87
50"	359.3/14.15	400/15.75	119.6/4.71	400/15.75
55"	416.5/16.40	400/15.75	151.9/5.98	400/15.75
65"	431.6/16.99	600/23.62	219.2/8.63	400/15.75
75"	542.8/21.37	600/23.62	281.8/11.10	400/15.75
86"	665.4/26.20	600/23.62	350.9/13.81	400/15.75
98"	699.5/27.54	800/31.50	427.2/16.82	400/15.75

Or you can install the Digital Signage vertically as needed:



Part 2: Wi-Fi Module Installation

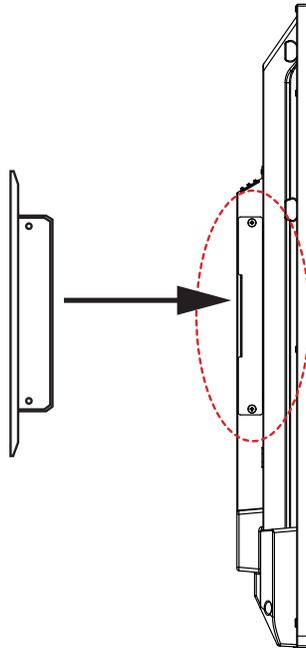


CAUTION

Please do NOT connect the device to the power supply before installation.

Follow the steps below:

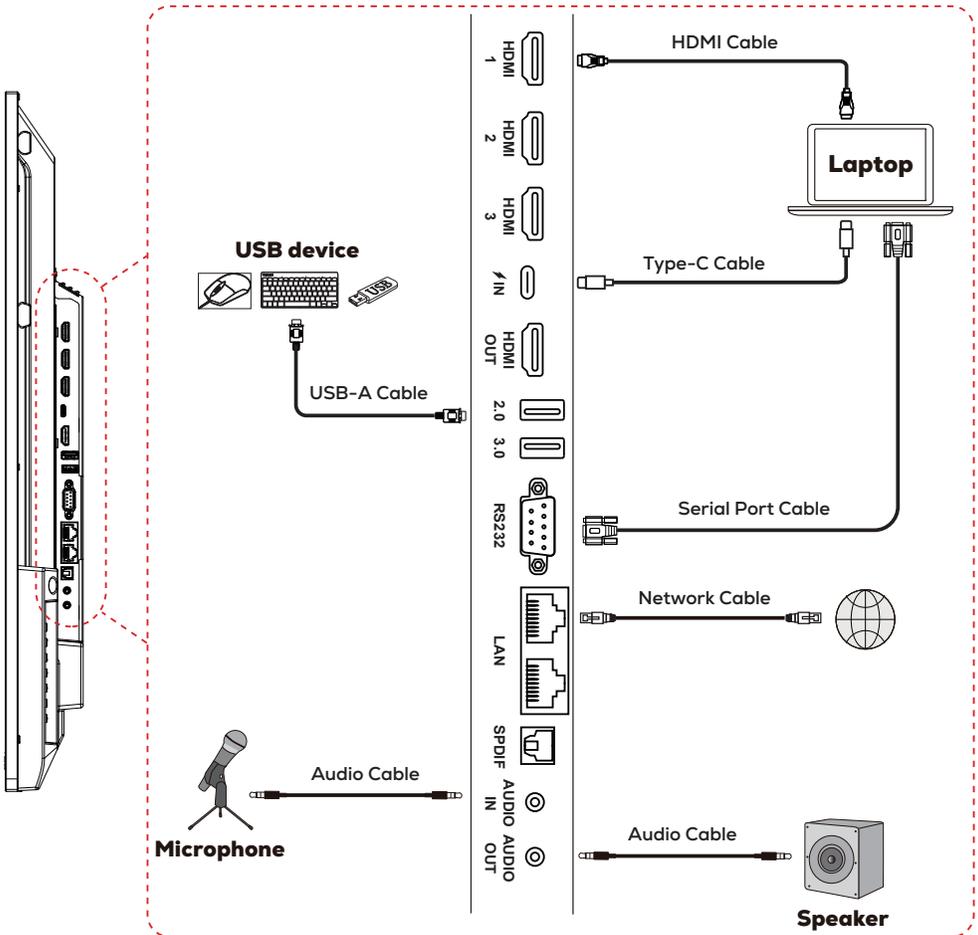
1. Use a Philips screwdriver to loosen two screws on the cover of the WiFi module, then remove the cover.
2. Insert the WiFi module into the wireless module slot to enable the function.



IV. Basic Connection

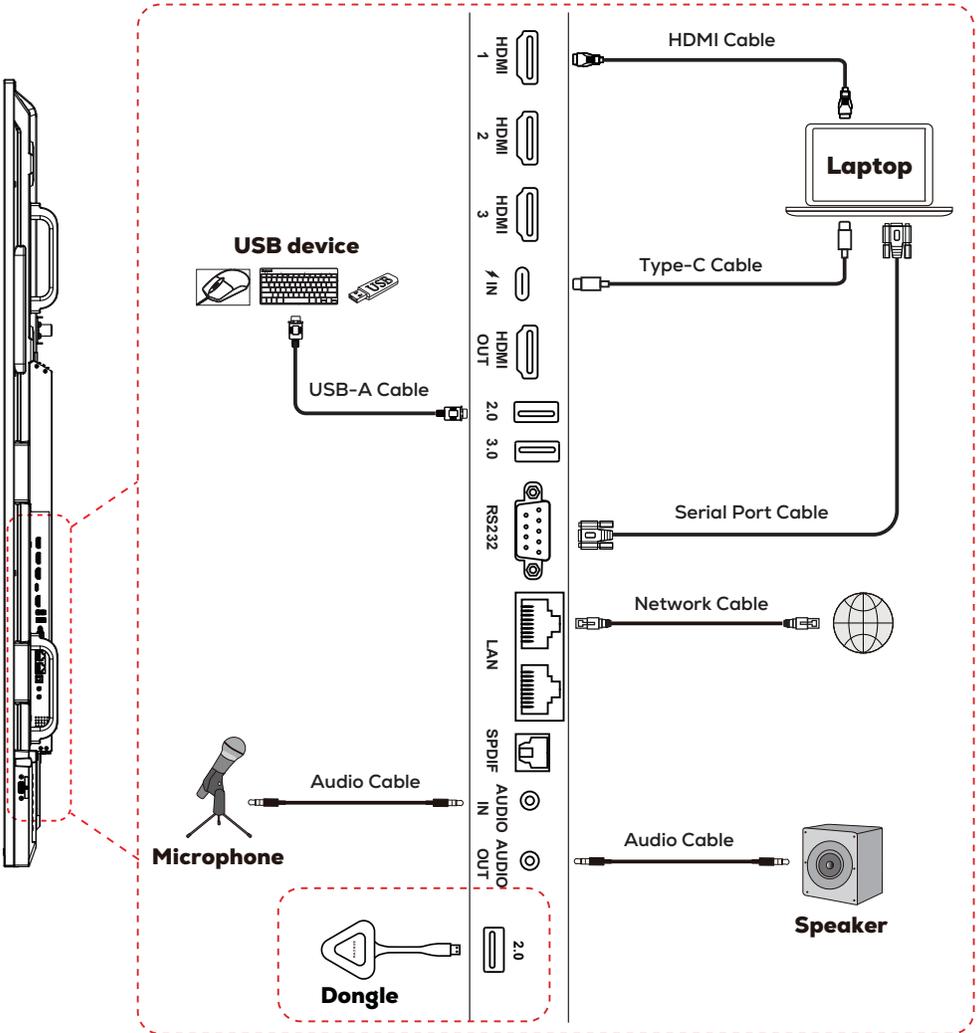
Please refer to the diagram below for basic connection with your laptop, USB devices, microphones, speakers, etc.

43/50/55 inch:

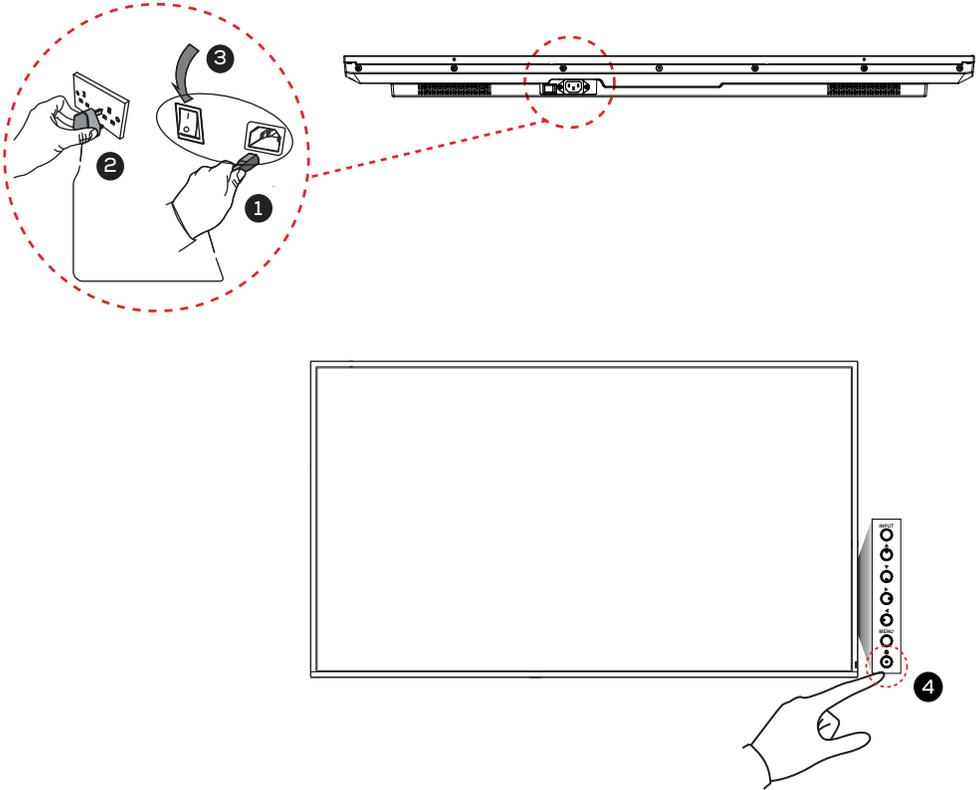


65/75/86/98 inch:

Compared with 43/50/55-inch, the side interface of 65/75/86/98-inch Digital Signage has an additional **USB 2.0 port**, which is used for Dongle pairing.



V. Power On



1. Plug one end of the power cable into the power socket of the device.
2. Plug the other end of the power cable into the power supply.
3. Press the AC Switch to connect to the power. (I: Power on; O: Power off).
4. Press the power button to turn on/off the device.

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